



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to

In all our activities, it is essential to implement food safety principles, provide a safe working environment, predict environmental impacts and take precautions, increase environmental awareness and protect biological diversity, and manage our energy consumption on the basis of efficiency in design, equipment and services.

We are committed to providing resources, continuous improvement, fulfilling relevant national laws and international requirements, reducing occupational safety risks, providing consultation and participation of employees and employee representatives, and providing common benefits for the environment in our regions in line with the targets set for all these activities.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board



RIXOS HOTELS SUSTAINABILITY AND SOCIAL RESPONSIBILITY POLICY

Since its establishment, Rixos Hotels has respected, protected and contributed positively to the natural beauties, natural resources and the society and environment to which it owes its existence.

In launching the sustainability strategy, we recognize the critical role that all organizations must play in tackling this global challenge. We believe that we will lead the hotel industry with innovative hotel ideas and growing global investments, while ensuring that our guests have an unforgettable holiday with Rixos hospitality, while continuously improving our service and product quality, and also leading in the field of sustainable tourism.

By leveraging the tremendous energy of talent, vision, passion and innovation possessed by all members of Rixos Hotels, we hope to make a significant positive impact on the environment and communities in which we operate.

As the Chairman of the Board of Directors, I invite our employees to reduce our carbon footprint, protect biodiversity, and increase our contribution to the environment and society.

Fettah Tamince Chairman of the Board



LOCATION

Date of opening

2011

Category / Concept

5* - Ultra All Inclusive

Total Area

42,462 sqm

Address

Sakıp Sabancı Bulvarı Konyaaltı / Antalya

Phone number Call-center

+90 (242) 249 49 49 +90 850 755 1 797

E-Mail

downtown@rixos.com

Website

www.rixos.com/en/hotel-resor t/rixos-downtown-antalya

Number of Buildings

1 Main Building (9 Floors)

Elevator

4



LOCATION

Distance from Antalya Airport

18 km

Distance from Antalya City Center

1 km

Transportation

Taxi, Transfer (Paid)

Internet

Free Wi-Fi

Charging station for electric vehicles

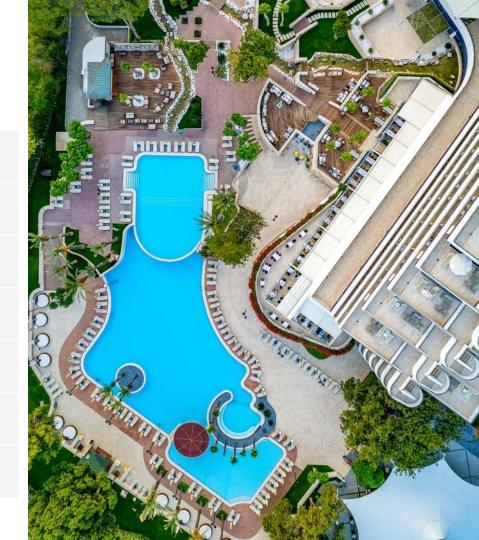
2 stations

Open Air Parking

276 Cars

Bicycle Parking

6 Bicycles



LOCATION

Aruna Beach – 0,3 km	The Land of Legends – 45 km
Konyaaltı Beach Park – 0,3 km	Antalya Stadium – 1 km
Glass Pyramide – 0,7 km	Hospital – 0,5 km
Old Town Marina – 3 km	Museum – 0,7 km
Atatürk Park – 0,6 km	Kaleiçi (Old Town) – 3 km





WELCOMING & FAREWELL

Welcoming and farewell service	Free valet and car parking service
Provision of appropriate arrangements for the needs and requests of our handicapped guests	Special check-in service and accompanying to the room for our VIP guests

Standard Room Land View	57
Standard Room Side Sea View	108
Room for Physically Challenged, Sea View	4
Standard Room Panoramic Sea View	80
Comfort Room Land View	18
Comfort Room Sea View	39

Connection Room Sea View	28
Junior Suite Sea View	6
Family Terrace Suite (Land view, sea view)	6
Deluxe Terrace Suite Sea View	10
Deluxe Suite Sea View	2
King Suite Sea View	2

Total: 360 Beds in Total: 720

ROOM SERVICES WITHIN THE CONCEPT





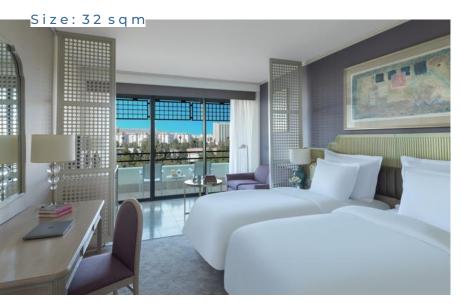
Nespresso - tea set	Wireless Internet	Room Service (paid)
Slipper	Honeymoon Set-up	Minibar (daily refill, free)

SERVICES PROVIDED WITH IN THE CONCEPT

	Paid	Free		Paid	Free
Food & Beverage Covered by the Ultra All Inclusive Concept		1	Photograph	✓	
Meeting & Banquet	<i>J</i>		Shop	✓	
	•		Flower Arrangements	/	
Fitness Center		1	Special Day Events	/	
Doctor Service	✓		Special Day Events	•	
Internet (Wi-Fi)		✓	Concierge Services	1	
Phone & Fax & Photocopy	✓		Rixos Golf Range	1	
Babysitting	1		Tennis Court Equipment & Lighting	1	
Laundry & Dry Cleaning	✓		Tennis Court (Until 17:00)		1
Shopping	1		Business Center		./
Car Wash	1		Business certici		•
Car park		1	Shower & Locker Cabinets		1
			Beach Towel & Sunbed		1
Airport Transfer	√				
Bike		✓	A La Carte Restaurant	√	

STANDARD ROOMS Land view

Features:

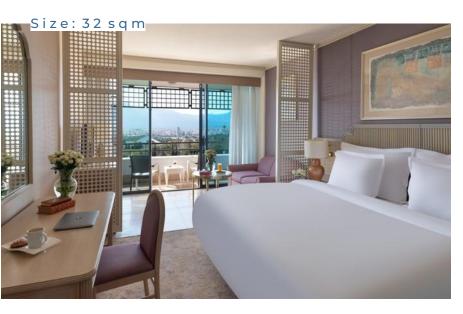




STANDARD ROOMS

Side sea view

Features:

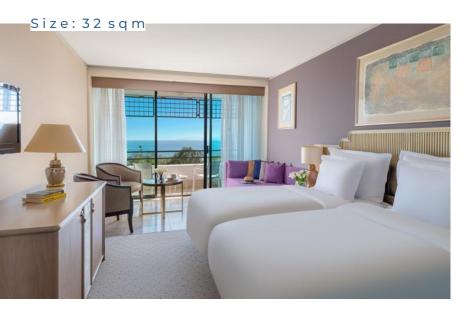




STANDARD ROOMS

Panoramic sea view

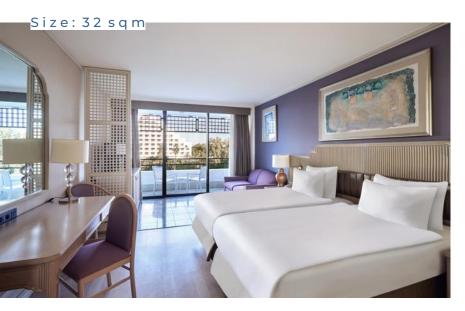
Features:





STANDARD ROOMS for physically challenged, sea view

Features:

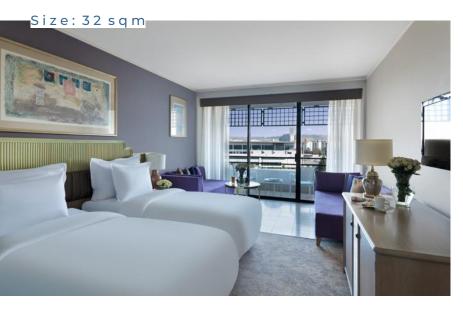




COMFORT ROOMS

Land view

Features:

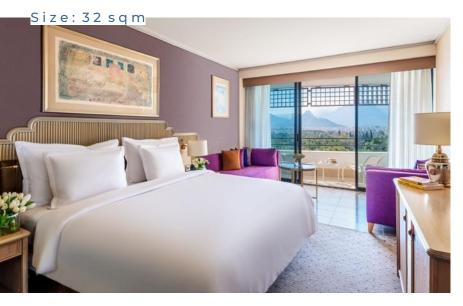




COMFORT ROOMS

Sea view

Features:

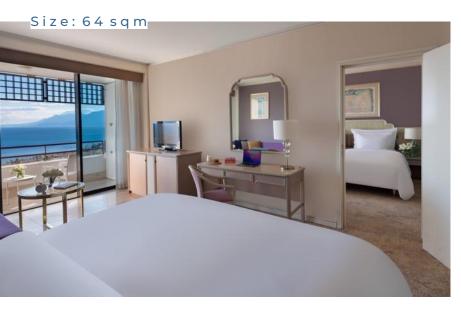




CONNECTION ROOMS with sea view

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, 2 showers, safe, Wi-Fi, LCD TV, hair dryerand minibar.





FAMILY TERRACE SUITES 3 with land view, 3 with sea view

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, terrace, 2 showers, safe, Wi-Fi, LCD TV,hair dryer and minibar.



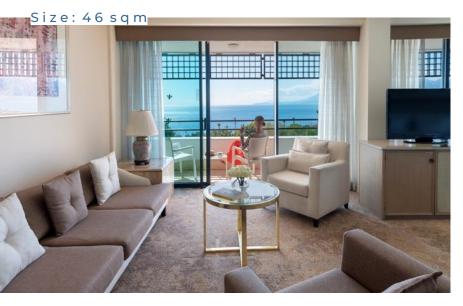


JUNIOR SUITES

with sea view

Features:

Room with long balcony with sea view and seating group, king size bed, bathtub, safe, Wi-Fi, LCD TV, hair dryer and minibar.





DELUXE TERRACE SUITES with sea view

Features:

King size bed, large room with terrace, sofa group, balcony, shower,safe, Wi-Fi, LCD TV, hair dryer and minibar.





DELUXE SUITES

with sea view

Features:

King size bed, sofa set, 1 bedroom, 1 living room, 2 bathrooms, safe, Wi-Fi, LCD TV, hair dryer, and minibar.

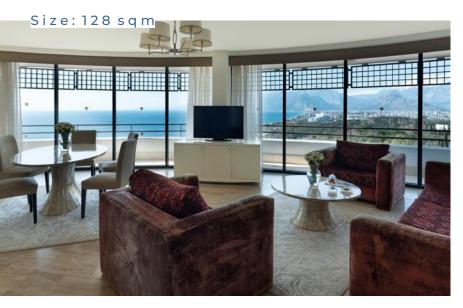




KING SUITES with sea view

Features:

King size bed, 2 bedrooms, 1 living room, balcony, 2 bathrooms (main bathroom with jacuzzi), sofa group (in the room and balcony), balcony, shower, safe, hair dryer, Wi-Fi, LCD TV, minibar.





ULTRA ALL INCLUSIVE-ALL EXCLUSIVE FOOD & BEVERAGE CONCEPT







Main Restaurant (1)	
Bars (4)	



À la carte Restaurants (2)

Starbucks

Lobby Bar snack (15:00-17:00)

Room service (paid)

Diet meal options in the Main Restaurant

Juices, tea, coffee service during the open buffet breakfast the main restaurant.

Lobby Lounge (24 hours, paid)

ALL INCLUSIVE-ALL EXCLUSIVE BEVERAGE CONCEPT

Whiskey 12 y.o whiskey served	Scotch	Bourbon	Irish
Cognac & Brandy	VSOP	VS	
Vodka			
Tequila			
Rum	Dark	White	
Liqueur			
Beer		Draft	Gluten-free, non alcoholic
Wine	Red	White	Rose
Gin			
Vermouth	Bianco	Rosso	Extra dry
Champagne	Rose	White	









RESTAURANTS







Restaurant	Type of Meal-Service	Description	Opening / Closing	Paid	Free	Capacity
Panoramic Main Restaurant	()nan Ruttat	Breakfast	07:00 – 10:30		✓	350
		Lunch	12:30 – 14:30		✓	
		Dinner	18:30 – 21:00		✓	
		Night Meal	23:00 – 00:00		✓	
Lobby Lounge	International	À la carte	24 hour	✓		40
Terrace Meat À la carte	Meat	À la carte	19:00 - 22:00	1		25

^{*} Terrace Meat à la carte restaurant can be booked once free of charge for stay of 5 nights or more

BARS & LOUNGES







Bars	Location	Service	Opening/Closing	Paid	Free
Lobby Lounge	Lobby	Local & import alcoholic-non-alcoholic beverages within the concept	24 hour		1
Lobby Bar	Lobby	Local & import alcoholic-non-alcoholic beverages within the concept	09:00 - 00:00		1
Vitamin Bar	Anjana Spa	Fresh fruit juice and detox drinks within the concept	08:00 - 20:00		1
Chill & Pool Bar	Outdoor	Local & import alcoholic-non-alcoholic beverages within the concept	09:00 – 20:00		1

^{*}Service hours may change according to weather conditions.

ANJANA WELLNESS & SPA







FREE

Fitness center (09:00 – 22:00)	Traditional Turkish bath	Traditional Turkish bath for ladies
Steam room - sauna	Relax lounge	Vitamin bar

CHARGEABLE

Optional personal or group exercises in the fitness center

Skin and body care Medworld Clinical services

MEDWORLD HEALTH & REHABILITATION CENTER

Health packages exclusively prepared for our guests









MEDWORLD HEALTH & REHABILITATION CENTER

CLINICS				
Dental & Oral Health	Alternative Medicine	Hand & Foot Health		
Hair Health & Transplant	Physical Therapy & Rehabilitation	Eye Health Clinic		
Aesthetic Clinic	Obesity Clinic	Spa & Wellness		
Women's & Men's Health	Diagnostics and Check-up			

	HEALTH PROGRAMMES	
Esthetic & Beauty	Health Optimization	Therapy & Rehabilitation
Oncology Check-up Programme	Thalassotherapy	Detox

POOLS





Description	Heating	Location	Fresh Water	Depth	Size
Outdoor Heated Pool (Heated in winter)	•	Outdoor	1	1.40 cm	210 sqm
Outdoor Pool		Outdoor	✓	1.40 cm	701 sqm
Kiddie Pool		Outdoor	1	35 cm	153 sqm

^{*} It is required to enter the pool with suitable swimming apparel.

ENTERTAINMENT

Entertainment-Info

Lobby Bar

Rixos Downtown Antalya is a great place to relax with your friends and family.

Outdoor activities, soft entertainment programs and DJ parties.





Events

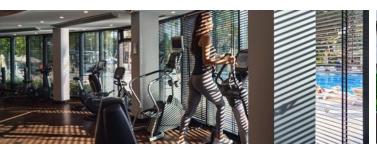
Daily Activities

Bike Tour

Live Music

Piano Performance Dj Performance

ACTIVITIES







Fitness

Volleyball

Ping pong

Yoga

Crossfit

DAILY ACTIVITIES

DJ performances	Bicycle tour

Piano recital at Lobby bar

Basketball

HIIT Cardio

Animal Flow

Dart

Football

Tennis (lighting and equipment are for a charge)

EXCLUSIVE SPORTS CLUB DAILY SPORTS ACTIVITIES

Crazy ABS	Pilates	

Tabata

Zumba

RIXOS GOLF RANGE





1 Lesson	duration	is 50	minutes.
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The language of instruction is English or Turkish.

Child age limit is 8.

Free trial golf lessons are offered for our hotel guests on certain days of the week.

GOLF LESSONS

Private Lesson	15 Lesson Packages
6 Lesson Packages	Platzreife Certificate Program 13 Lessons (10 lessons + 3 hours of field play)
9 Lesson Packages	Advanced Swing Analysis 1 Lesson
12 Lesson Packages	9 Holes Play Lesson +Green fee, Transfer fee to Belek (Extra charged)

RIXY KIDS CLUB

Working hours: 10:00 - 22:00

Age Groups:

0 – 3 Years: Happy Babies 4 – 7 Years: Groovy Kids

8 – 12 Years: Indigo Kids

With the Rixy Kids Club playground, your children will have fun with nature and discover their talents.

Our babysitting service is available for 0-3 years old and paid.





DAILY ACTIVITIES

Board games	Chair snapping game Necklace and bracelet making		Cookie making
Card games	Sculpture painting	Pottery making	Pizza making
Face painting and tattoo design with henna	Interactive children's shows on the Rixy Stage	Bag design	Golf trial lesson (Free)
Dance activity	Handcrafts	Slime making	Mini disco
Drawing courses	Football		

CONFERENCES & EVENTS





Hall Name	Total (sqm)	Height	Banquet ••••••••••••••••••••••••••••••••••••	Theater Layout	Board	Class Layout	Cocktail Layout	U Layout
Ballroom & Foyer	731	3.60 m	210	240	-	160	350	-
Ballroom A	193	3.60 m	51	60	24	39	88	20
Ballroom B	100	3.60 m	20	20	6	18	25	10
Ballroom C	188	3.60 m	51	60	24	39	88	20
Ballroom A-B	293	3.60 m	78	100	-	68	113	28
Ballroom B-C	288	3.60 m	78	100	-	68	200	28
Ballroom A-B-C	481	3.60 m	112	161	-	130	150	44
Foyer	251	3.60 m	-	-	8	-	-	-

THE LAND OF LEGENDS THEME PARK





Rixos Hotels guests could get an entrance and transfer to The Land of Legends Theme Park as a gift. It is not valid on check-in and check-out days. For detailed information and service reservation, please contact the Guest Relations.

During the winter season, transfer service is offered on certain days. You can contact Guest Relations for transfer days and reservation.





THE LAND OF LEGENDS SHOPPING AVENUE









OUR NOVELTIES

RIXOS GOLF RANGE

Rixos Golf Range offers a great training and training course in the heart of the city for both professionals and those who want to start golf. You can add new experiences to your holiday with our one-to-one lessons specially prepared for golfers of all levels or special golf lesson packages that you can attend with your group of friends. With the advanced swing analysis course, you can work with our trainers for the perfect shot and prepare for the competitions in the comfort of Rixos Downtown Antalya.





UAI-PREMIUM CONCEPT INNOVATIONS

Turn Down Privilege	All our suites guests will feel special every moment of their holiday.
Beverage concept	Extended import beverage options of all products and brands.

NOTES

According to hotel's concept guest could get the room after 15:00, check-out procedure is before 11:00. According to availability of rooms guest could use payable service of early check-in (05:00-09:00). If check-in is made until 05:00, then payment will be made for a full day. Service of early check-in and late check-out can be provided due to availability of the rooms with extra charge, which is stated by the hotel.

In accordance with the legislation number 4207 smoking (cigarettes and hookah) is prohibited in indoor areas.

All drinks served are those allowed to be imported by the Customs Directorate.

The hours and service places of the outdoor units (restaurant-bar) and entertainment programs may vary depending on the weather conditions, or may be canceled.

The introduction letter must be approved by the hotel management before the hotel information is printed anywhere (catalog, magazine, advertisement, etc.). The responsibility for any written document information submitted without approval rests with the distribution institution. The facility is not responsible for any errors that may arise due to this circumstance.

Pets are not allowed.

Due to food safety and hygiene rules, food and drinks are not taken out of our restaurants. Due to food safety and hygiene rules, food and drinks are not taken into the hotel from outside.

Our facility has been awarded ISO22000: 2005-ISO14001-9001 certificates by the Bureau Veritas certification body. Furthermore, our facility has the White Flag Food Safety award.

Hotel management is authorized to make changes in the facility information, cancellations and venue changes within the time frame covering its importance.

Rixos Hotels reserves the right to make changes to the concept without informing third parties and / or institutions in advance.

